

# CONCERT FAQ

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## **WHERE WILL THE CONCERTS BE HELD?**

The concerts will be held outdoors in the grass to the south of the Concho casino. In the event of rain, the show may be moved to the asphalt area near the casino at the management/promotor's discretion.

## **WHERE CAN I PURCHASE TICKETS?**

Tickets for the shows go on sale Friday, July 14, 2023 starting at 10:00 a.m. at [luckystarcasino.org/concerts](http://luckystarcasino.org/concerts). General Admission tickets can be purchased online or at any of our six location's casino cages.

## **IS WILL CALL PICK UP AVAILABLE?**

There will be no will call.

## **WHAT AGES ARE ALLOWED TO ATTEND?**

The concerts are all ages events. Please be advised that minors will not be permitted inside the casino on the gaming floor at any time before, during or after the shows.

## **ARE PURSES/BAGS ALLOWED INSIDE?**

Small clutch-type bags measuring no larger than 4" x 6" will be permitted and subject to search upon entrance. Clear bags not exceeding 14" x 14" are preferred and will be permitted as well.

## **ARE CHAIRS/BLANKETS ALLOWED?**

Chairs and blankets are encouraged in the General Admission/lawn area. Preferred tickets will have assigned seating.

## **ARE CAMERAS OR PHOTOS ALLOWED?**

Professional photography equipment is prohibited, but cell phone photos and videos are permitted.

## **IS SMOKING ALLOWED?**

Since this is an outdoor show, smoking will be permitted inside the concert area, but we ask that you please be considerate of your fellow concert goers.

## **IS THE VENUE HANDICAPPED ACCESSIBLE?**

There will be designated handicapped parking close to the venue entrance. The venue is primarily grass, but we will make every effort to accommodate all guests.

## **WILL FOOD AND BEVERAGE BE AVAILABLE INSIDE THE CONCERT AREA?**

We will have a nice selection of food trucks and beer stands throughout the concert area for your convenience.

## **WHAT IS YOUR REFUND POLICY?**

All sales are final and refunds will only be issued if the show is cancelled.

## **IS RE-ENTRY ALLOWED?**

Re-entry will be allowed.